



Arizona Provider Webinar

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RELIAS

Agenda

- Webinar Schedule - 2nd Thursday of the Month at 11AM AZ
- **Relias Topics**
 - Overview of Enterprise
 - Standard Values & Required Fields (including how to set a field as required)
 - AzAHP Training Plans
 - New Report – Training Matrix Report
 - Coming Soon! Personalized Learning – HIPAA Course
- **AzAHP Workforce Alliance Topics**
 - Completion Reporting Requirements
 - WFD Plan Review and Feedback
 - No Resubmission
 - Annual Submission Going Forward (next plan due end of February 2020)
 - Website Update

Overview of Enterprise – Standard & Required Fields

Relias Field

- Job Titles
- Department
- Employment Type
- Hire Date

Enterprise Field

- Job Role
- Facility Type
- Plan & County
- Hire Date

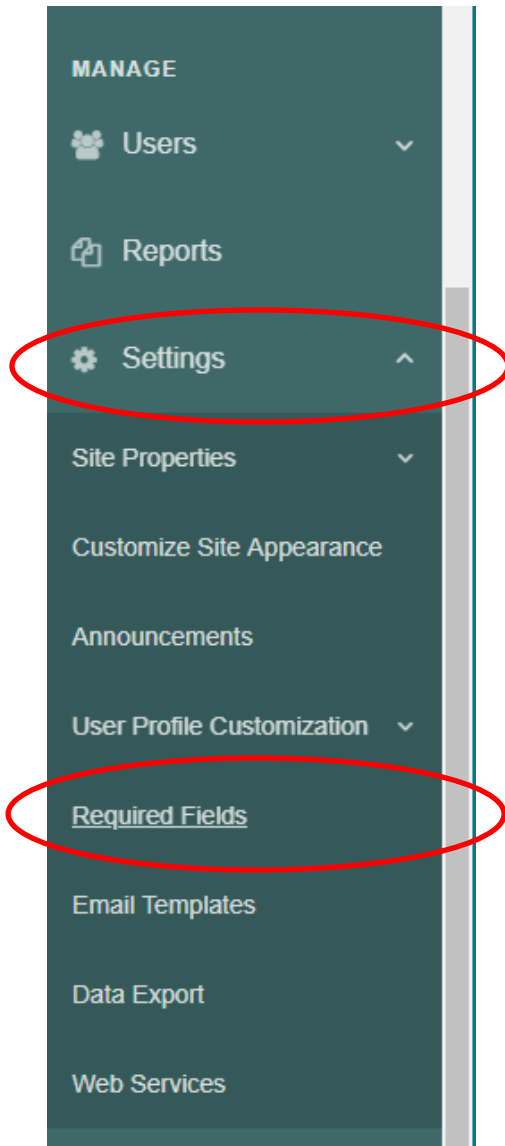
*These fields are required for all learners and the values available for selection have been pre determined by the health plans.

Overview of Enterprise – Setting Fields As Required

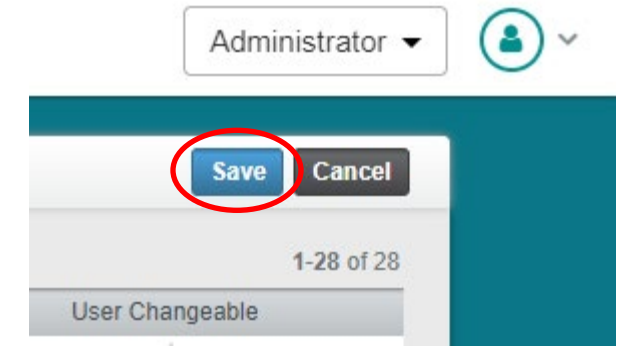
- Select Settings from Menu on the Left
- Select Required Fields
- Check the Following Boxes in the Required Column
 - Facility Types (Departments)
 - Job Roles (Job Titles)
 - Plan (Employment Type)
 - Hire Date
 - Select for any other fields that are used in Auto Enrollment Profiles or Reports, as appropriate.
 - Select Save

- Screenshots on the next slides

Overview of Enterprise – Setting Fields As Required



REQUIRED FIELDS	
Field	Required
Address	<input type="checkbox"/>
Address 2	<input type="checkbox"/>
City	<input type="checkbox"/>
Facility Types (Departments)	<input checked="" type="checkbox"/>
Email	<input type="checkbox"/>
User Location	<input type="checkbox"/>
Password	<input checked="" type="checkbox"/>
Phone	<input type="checkbox"/>
State/Province	<input type="checkbox"/>
Organization	<input type="checkbox"/>
Country	<input type="checkbox"/>
User Categories	<input type="checkbox"/>
Zip	<input type="checkbox"/>
Job Roles (Job Titles)	<input checked="" type="checkbox"/>
Custom Field 1	<input type="checkbox"/>
Custom Field 2	<input type="checkbox"/>
Custom Field 3	<input type="checkbox"/>
Hire Date	<input checked="" type="checkbox"/>
First Name	<input type="checkbox"/>
Last Name	<input type="checkbox"/>
Display External Courses	<input type="checkbox"/>
Plan (Employment Type)	<input checked="" type="checkbox"/>



Overview of Enterprise - AzAHP Training Plans

Core New Hire

- AzAHP – AHCCS 101
- AzAHP – CLAS Standards
- AzAHP – Client Rights, Grievances and Appeals
- AzAHP – Limited English Proficiency
- AzAHP – Quality of Care Concern
- Corporate Compliance: The Basics
- Cultural Competence
- Customer Service
- Ethical Decision Making: The Basics
- HIPAA Overview
- Integrating Primary Care with Behavioral Health
- Medicare and Medicaid Fraud and Abuse Prevention
- Welcome to Relias

*Due within 90 days of hire

*Auto Enrollment Profile Attributes - Plan (Employment Type) & Hire Date

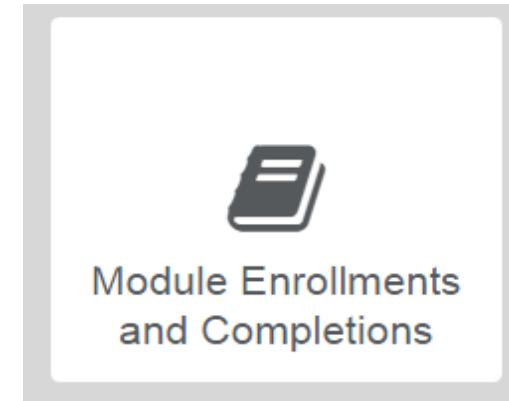
Overview of Enterprise - AzAHP Training Plans

Core Annual

- HIPAA Overview – Due January 31
- Ethical Decision Making: The Basics – Due March 31
- Abuse and Neglect: What to Look For & How to Respond – Due April 30
- Corporate Compliance: The Basics – Due May 31
- AzAHP – CLAS Standards – Due September 30
- Cultural Competence – Due June 30
- Medicare and Medicaid Fraud and Abuse Prevention – Due October 31
- AzAHP – Quality of Care Concern – Due December 31

New Report - Training Matrix Report

- New report live in all sites
- Shows completion dates for individual learners in an easy-to-read matrix format
- Found under Module Enrollments and Completions tile



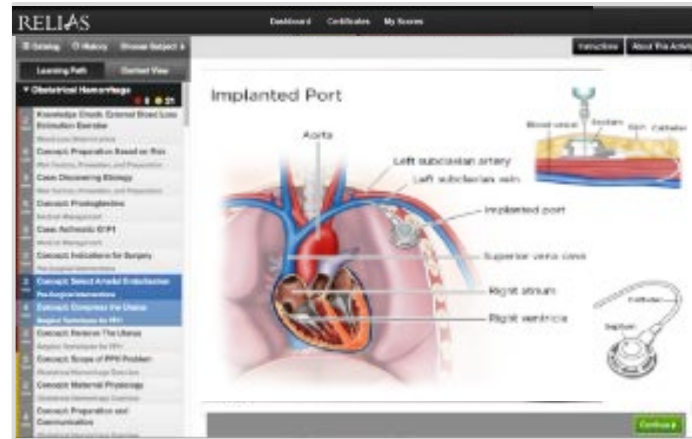
Departments	Name	Autism, Relationships, Sexuality and Safety	Basic Firearms Safety 1.0	The Game Elements Tour	Total
Adult MH; Nursing	Adams, Andrew			1/31/2019	1
	Smith, John				0
	Carr, Annette				0
Support	Abreau, Lilliana	3/1/2016	3/1/2016		2
	Battee, Cheri				0
	Benson, Olivia				0

Coming Soon! Personalized Learning HIPAA Course



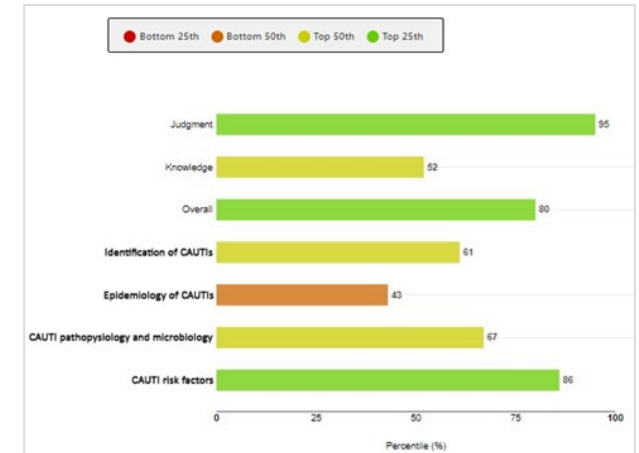
Step 1

Measures knowledge and judgment through a validated assessment



Step 2

Builds a personalized learning path prioritized for each clinician's needs



Step 3

Generates user-friendly analytics to identify improvement areas

AzAHP Workforce Alliance

- Completion reporting requirements
- WFD Plan Submission Review and Feedback
 - No resubmission
 - Annual submission going forward (next plan due end of Feb 2020)
- Workforce Development Website update
- Provider Questions/Survey

Provider Webinars – Next Webinar

- Webinar Schedule - 2nd Thursday of the Month at 11AM AZ
- Next Webinar– May 9th, 2019
- **Agenda – In Progress**
 - **Relias Topics**
 - New Security Features - password expiration, password lockout, user inactivity timeout, and strengthened password complexity requirements.
 - **AzAHP Workforce Alliance Topics**
 - Course Coming Due – Corporate Compliance: The Basics – 5/31

THANK YOU