

A large, light green shamrock graphic is centered in the background of the slide. It has three rounded leaves and a short stem with a small leaf at the bottom.

Provider Forum

March 2020

Welcome! We're so glad you are here!



Topic

- Welcome/Introductions – Alliance/Relias
- Relias Glitch Update – Ryan O. - AzAHP
- Q1 2020 Reporting - Sarah H. - Mercy Care
- Workforce Development Plan/Continuum Updates – Rodney S. - AzCH
- Advisory Committee Updates – Selena M. - Banner Health
- AzAHP Relias Course Updates – Rodney S.
- Relias Updates - Christine C. - Relias
- Live Q&A – Alliance/Relias

Relias Glitch Update – General Summary



Relias Case: 01801567

What caused the issue?

What steps were taken to fix the issue?

Why has it been a lengthy case to resolve?

When will all parts of the case be completed?

How can avoid a scenario like this in the future?

Relias Glitch Update – Current Status

- + Engineering deployed the final data fix on Thursday (3/5/2020).
 - + Adjustments to reporting numbers (completion and compliance).
 - + All incorrect enrollments should have been adjusted
- + Engineering is keeping this case at the top of their priority list



Q1 Completion Reports – Sarah Hauck

- + We Skipped Q4 2019 Reports
- + We are also skipping Q1 2020 Reports
- + Next report Date: July 31st, 2020
 - + This report will include courses in the AzAHP Training Plans with due dates that fall between 4/1/20 - 6/30/20



Workforce Development Plan/Continuum Updates – Rodney S. - AzCH

- ⊕ We'd like to take the opportunity to announce that **AzAHP Workforce Development Alliance** (AWFDA) will no longer be accepting any late plans after **MARCH 31st**.
- ⊕ Any plans submitted beyond this date will not be reviewed. We will be following up with any providers who have not submitted their WDFP after the deadline regarding the non-submittal.
- ⊕ The members of the **AWFDA** are happy to meet with you to review the template and answer any questions regarding the plan.

Advisory Committee Updates – Selena M. - Banner

+Phase I

- + Relias Implementation
- + Workforce Development Plan and Continuum

+Phase II

- + Focus on competency
- + Peer presenters to discuss best practices

AzAHP Relias Course Updates – Rodney S.

- + Substance Abuse Block Grant (SABG) Training Plan will be created for those who receive SABG funds
- + Mental Health Block Grant (MHBG) is has yet to be approved
- + AzAHP Cultural Competency Training has yet to be reviewed by all Health Plan Cultural Competency Administrators for approval

The background features a person's hands typing on a laptop keyboard. Overlaid on this are several semi-transparent icons: a network diagram, a plus sign, a heart with an ECG line, and a pill. A white line graph is also visible on the left side of the image.

Relias Competency Tracker Launch

Christine Connell, Relias Client Success Manager

RELIAS

What Is A Competency?

- Although Competence and Competency have essentially the same meaning, they are used differently in context.
- Competence is what you **know**, while Competency is putting what you know into **action**.
- Competence is having the **knowledge**, while Competency is the ability to put that knowledge into **practice**.

How Can Relias Help?

Stuart Gill, Relias' Senior Product Manager is going to provide a short introduction on our Competency Tracker.

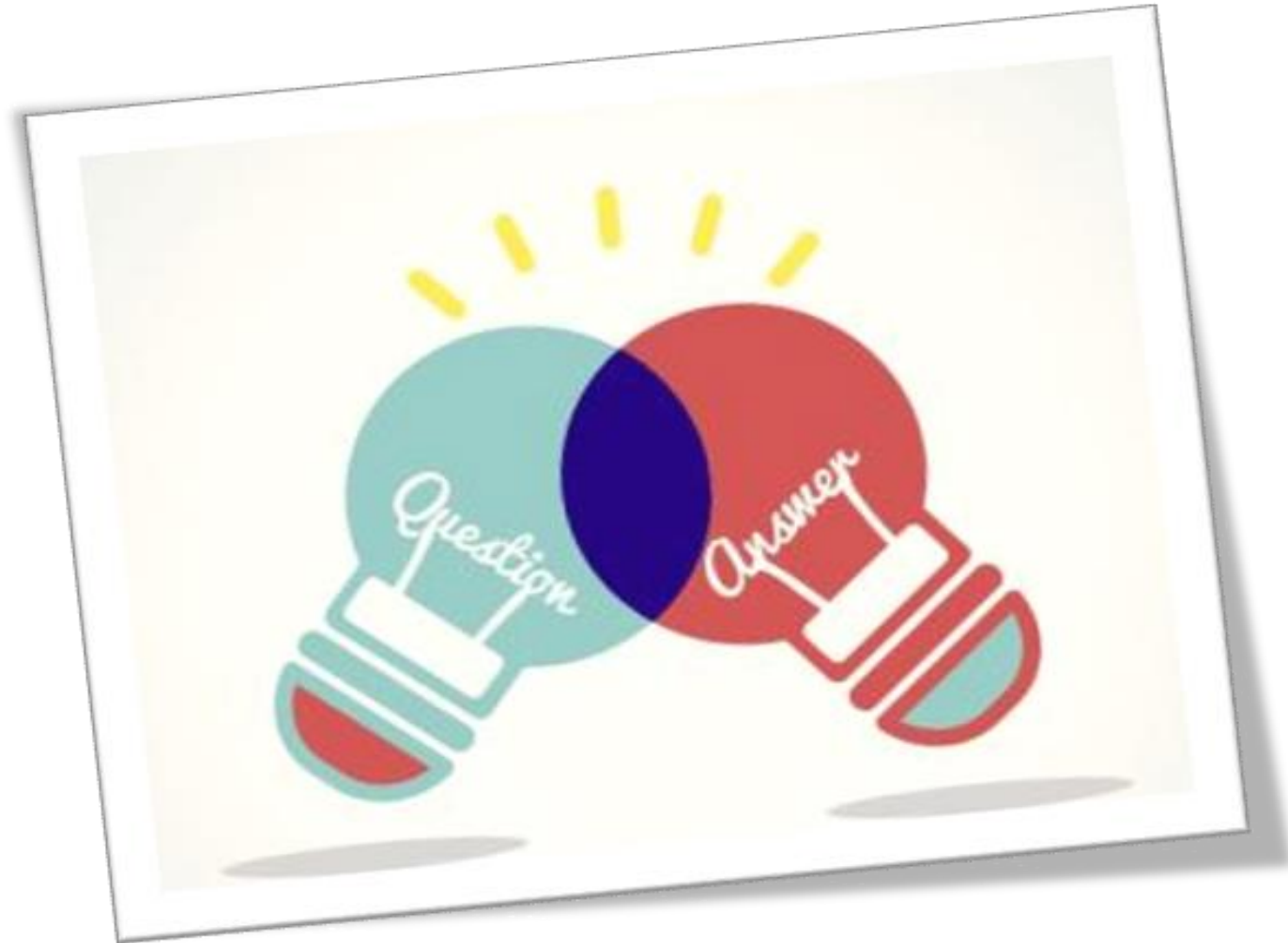
Competency Tracker Launch Timeline

- Thursday March 12th, 2020: Announcement With Relias CSM and Relias Product Manager on Provider Forum
- Week of March 23rd, 2020: Competency Tracker Tool Will Be Shared With All Providers
- Week of March 31st, 2020: Relias CSM will provide an in-depth guide on using the tracker, building out the tracker and reporting on competencies on the site.
- April, May & June 2020: Relias CSM will send out webinar invites to all providers interested in learning how to build competencies on Relias using the tracker tool.
- July 2020: Relias Clinical Product Manager Expert to join the provider forum to talk about getting the most out of the tracker.

Provider Webinars – Next Webinar

- Webinar Schedule - 2nd Thursday of the Month at 11AM AZ
- **Next Webinar**– April 9th, 2020
 - Register: <https://attendee.gototraining.com/r/8964651856735734274>
- **Agenda – In Progress**
 - AzAHP Workforce Alliance Topics
 - Relias Topics

Live Q & A



AZ + AHP

WORKFORCE ALLIANCE

