

Required Training

It is required that Behavioral Health contracted ACC/RBHA Providers must ensure that all staff who work in programs that support, oversee, or are paid by the Health Plan contract have access to Relias and are enrolled in the AzAHP Training Plans listed below. This includes, but is not limited to, full time/part time/on-call, direct care, clinical, medical, administrative, leadership, executive and support staff.

Exceptions:

- Any staff member(s) hired for temporary services working less than 90 days is required to complete applicable training at the discretion of the Provider.
- Any staff member(s) hired as an intern is required to complete applicable training at the discretion of the Provider.
- Any staff member(s) working as a volunteer is required to complete applicable training at the discretion of the Provider.
- Any Independent Contractor (IC) is required to complete applicable training at the discretion of the Provider.
- Behavioral Health Hospitals
- Federally Qualified Healthcare providers (FQHCs), may request exemption from their contracted Health Plan(s). Exemptions may be granted on a case-by-case basis and will take into account the following: Portion of AHCCCS Members enrolled in the network and served by that provider, geographic area serviced, and number of other service providers in the surrounding area.
- Housing Providers
- Individually Contracted Practitioners
- Prevention Providers
- Transportation Providers

AzAHP – Core Training Plan (90 Days)

1. *AHCCCS – Health Plan Fraud (0.75hrs)
2. *AHCCCS – NEO – Rehabilitation Employment (0.5hrs)
3. *AzAHP – AHCCCS 101 (2.0hrs)
4. *AzAHP – Client Rights, Grievances and Appeals (1.25hrs)
5. *AzAHP – Cultural Competency in Health Care (1.0hrs)
6. *AzAHP – Quality of Care Concern (1.0hr)
7. Basics of Corporate Compliance (0.5hrs)
8. HIPAA: Basics (0.5)
9. Integration of Primary and Behavioral Healthcare (1.25hrs)

The above Training Plan is set to auto-enroll all NEW Relias users in your system who have been assigned one (or more) of the 7 Health Plans under the “Plan” field in their user profile. If the employee hired has a previous account under another agency, please ensure that you have their transcripts transferred ([Job Aid](#)).

AzAHP – Core Training Plan (Annual)

1. HIPAA: Basics (0.5hrs) **Due: January 31st**
2. Preventing, Identifying and Responding to Abuse and Neglect (1.0hrs) **Due: April 30th**
3. Basics of Corporate Compliance (0.5hrs) **Due: May 31st**
4. *AzAHP – Cultural Competency in Health Care (1.0hrs) **Due: July 31st**
5. *AHCCCS – Health Plan Fraud (0.75hrs) **Due: October 31st**
6. *AzAHP – Quality of Care Concern (1.0hr) **Due: December 31st**

The above Training Plan is set to auto-enroll all Relias users in your system who have been assigned one (or more) of the 7 Health Plans under the “Plan” field in their user profile.